



Job Description

Job Title	Dynamics 365 Manager
Division	Digital & IT
Reports To	Head of Digital
Direct Reports	Subject Matter Expert Dynamics 365, Subject Matter Expert – Scheduling & Service, Dynamics 365 Configurator
Main Interfaces	Head of Digital, Dynamics 365 Team, Application & Integrations team, Director – Digital & IT, IT Team, Axis users
Overall Purpose	
Managing team resources to ensure the Dynamics 365 changes are delivered within agreed timescales. Ensuring improvements released to live are fit for use by the Axis user base.	

Key Tasks / Activities / Responsibilities

- Manage the development of changes & Configurations across the full life cycle
- Lead the Dynamics 365 Team to ensure delivery of agreed changes / implementations
- Identify new products to improve the automation of processes
- Manage 3rd party suppliers
- Deputise for the Head of Digital when required

Person Specification

Key Knowledge

- Microsoft Product stack
- Digital products

Key Skills

- Excellent organisational skills
- Excellent communication skills
- Dynamics 365
- Supervisory / Management skills
- Agile working
- Mentoring
- Demonstrating Dynamics 365 to peers

Key Experience

- Managing a small team, ensuring the challenging timescales are met
- Understanding of Dynamics 365

Other Key Information

- Must be flexible with working hours.
- All staff have a personal responsibility and accountability to Axis to ensure that their day to day activities adhere to the Sustainability Policy Statement and Plan and minimise the impact upon the environment.
- It is the responsibility of all staff to ensure that their day to day activities embrace sustainability and reduce the impact upon the environment by minimise waste and maximise recycling; saving energy; minimise water usage and report any electrical faults, water leakage or other environmental concerns to the facilities or line manager