

## Highlights

Axis completed a £1million renovation programme of a 29,900 sq ft building in the heart of Stratford, East London, to create a modern work environment for office-based contract support functions, including call centre and administration teams that handle over 230,000 calls per year.

The office modernisation project, managed by Axis' in-house team, included extensive interior refurbishments and an IT upgrade programme that improved everything from call-handling to programme management. The hardware and systems saw significant improvements to ensure better capacity, compatibility and the ability to meet the demands of clients.

The working floors were stripped back to a shell, the electric and data cabling was renewed, and new flooring and ceilings were installed. We managed the design, specification and operation as bespoke furniture, mechanical and electrical works and LED lights were introduced.

## **Specifications**

- Office design and upgrade
- Fabric maintenance
- Mechanical and electrical works
- Office moves and changes
- IT upgrades

£1m value

12 weeks duration





The office was transformed into an open plan set-up with a flexible layout and functioning meeting, working and hot-desking areas with over 170 new desks, chairs, PCs and monitors. Meeting rooms were positioned throughout the office, each with their own TV and hardware to host conference calls. The new cloud server locations and wireless system makes communication easier, quicker and far more efficient.





## Contact

katie.hayes@axiseurope.com 07703 608080 axiseurope.com